



INTERLIBRARY DELIVERY SERVICE *of Pennsylvania*

705 N. Shady Retreat Road, Doylestown, PA 18901

UPS Smart Pickup Option for IDS Members

In an effort to reduce costs, IDS is exploring a Smart Pickup option for members who may not always ship a package every day but still want the convenience of an automatic Scheduled Pickup. This pilot is voluntary and will not impact the delivery of packages to your library or libraries that you ship to.

What is it?

The UPS Smart Pickup option uses innovative technology to automatically arrange a pickup only when you have packages to ship. When you process a shipment using WorldShip® 2010 or higher, UPS Internet Shipping or UPS CampusShip®, the system automatically notifies a UPS driver to make a UPS Smart Pickup that same day. If a package is not processed by a predetermined notify time, no pickup will occur. If a package is processed after the predetermined notify time, you can schedule a UPS Smart Pickup for the following day, request a UPS On-Call Pickup®, or find a UPS location to drop off your shipment. If you request a Smart Pickup before your notify time but a pickup has already occurred at your location for the day, we will notify you that the day's pickup has already occurred and offer you alternate pickup options.

How do I get started with Smart Pickup?

Call UPS Enterprise Support at 800-877-1497 to request the change
(Have your 6-digit UPS Account Number available)

OR

Emailing UPS Enterprise Support at enterprisesupport@ups.com
(Provide your 6-digit UPS Account Number available)

OR

Through your registered ups.com account, select Open an Account > Maintain your UPS Account>
Select UPS Smart Pickup